Ophthalmology Department

Contact Lens Service

Medical contact lenses are supplied to patients by our hospital optometrists for three main reasons, firstly when satisfactory vision cannot be obtained through spectacles but can with contact lenses, secondly when exceptionally strong spectacles are required and thirdly when the appearance of the eye is unacceptable.

Contact lenses are subject to a National Charge set by the Department of Health each year.

Current charges are as follows:

£57.00 per lens

£114.00 per pair

This charge covers a 6 month supply.
Lost or Broken contact lenses will also be charged at the above rate.

Please note if you are exempt from payments, this does not automatically mean that you will be entitled to a replacement lens free of charge.

Exemptions - Proof of eligibility will be required at the time of ordering.

- Patients aged under 16, under 19 in full time education.
- Patients on an income based benefit.
- Patients who need their contact lenses changed for clinical reasons.
- Patients requiring the following lens designs
  a) piggy back lenses
  b) painted cosmetic and occlusive lenses are also exempt.

compassionate care

How long will it take to receive my contact lenses?

Contact lenses will not be ordered until proof of payment or exemption has been seen.

How long it takes to receive your replacement depends on the complexity of contact lens ordered and manufacturer used but can typically take two to six weeks. Scleral contact lenses may take up to eight weeks to arrive.

Please wait until after your advised wait time before contacting the department with any queries.

Collection

You can collect your Contact lenses from the eye clinic between the following times:

Acre Mill Mon - Fri 8am - 4.30pm. Later collection is possible until 6.00pm if arranged in advance.

Calderdale Royal Hospital Mon - Fri 8.30am - 4.30pm

Postage

If lenses are to be posted, there is a charge of **£4.50** per package.
This charge does not apply if you are exempt from contact lens charges.

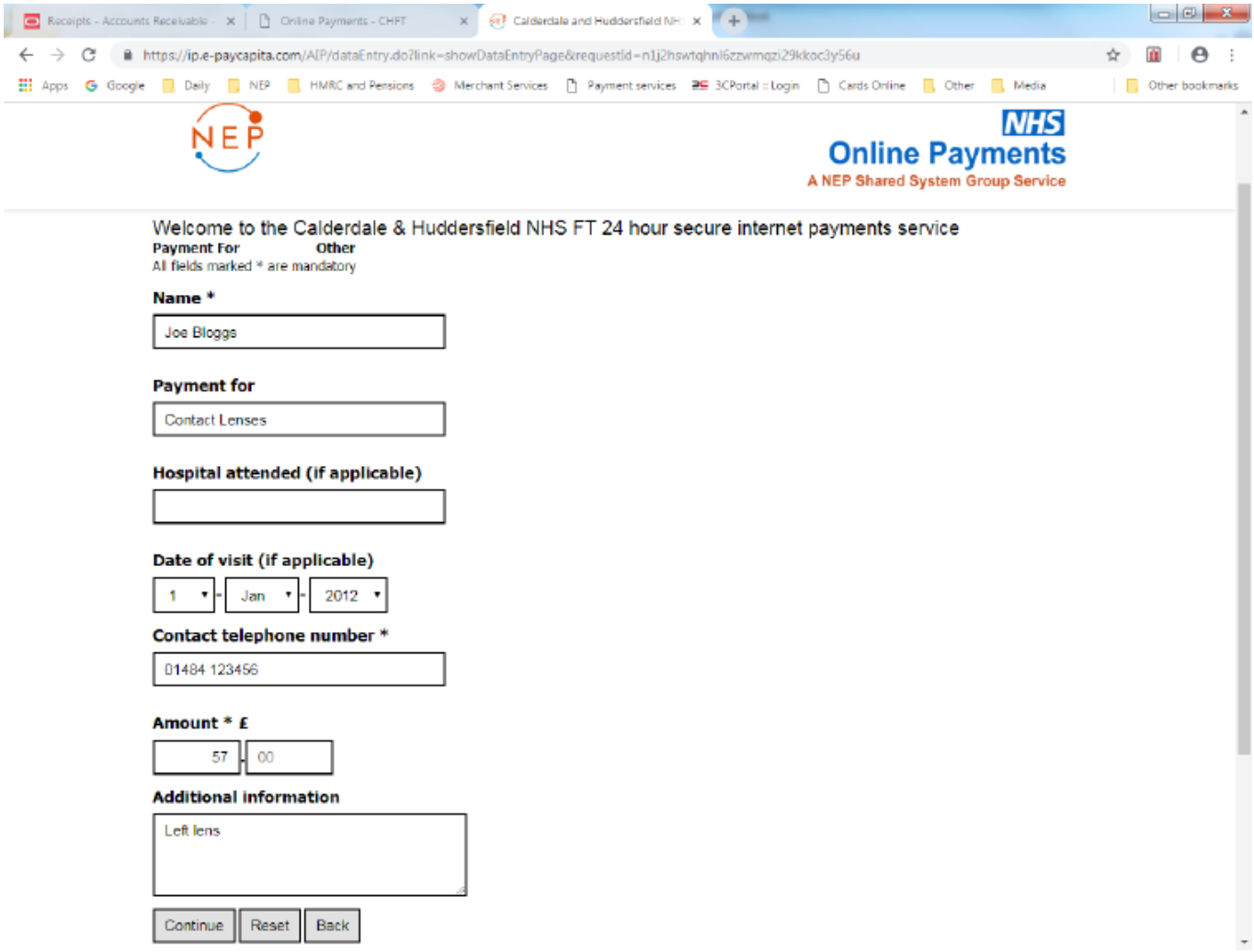
Make a payment

Visit: the general office at Calderdale Royal Hospital or Huddersfield Royal Infirmary
Monday - Friday 8.30am - 4.30pm

Via our website: https://www.cht.nhs.uk/services/non-clinical-services/online-payments/

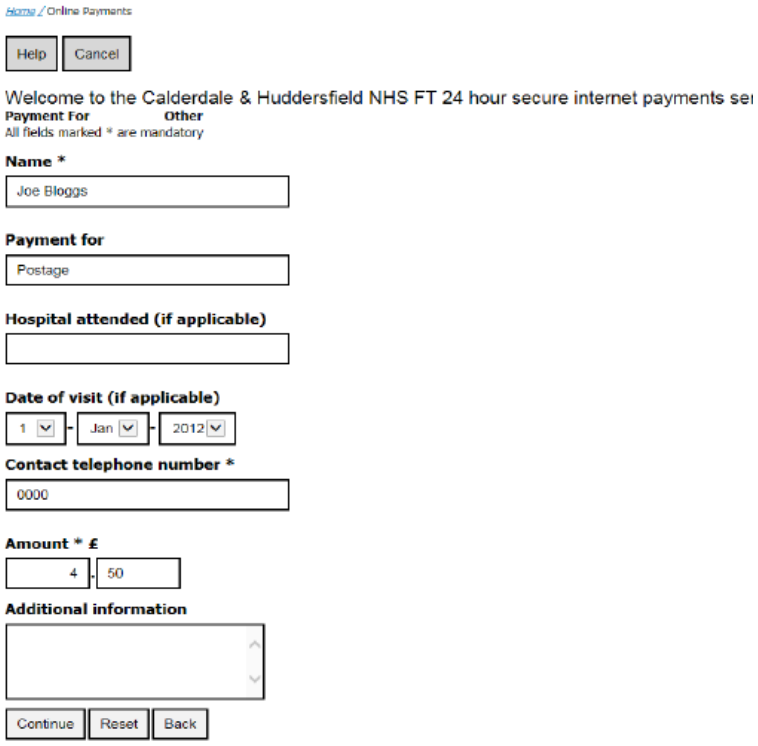
Please enter the payment gateway, select other payments and then other again.

Enter your payment details, ensuring you add **CONTACT LENSES** into the 'Payment for' box and **DETAILS OF WHAT YOU REQUIRE i.e. Left eye** in the 'additional information box' see next page.



Click continue.

If paying for postage you should select add another payment and repeat the process.



Select **continue** again and add your payment details.

Please ensure you forward your online receipt to **contactlensinfo@cht.nhs.uk** as proof of payment and confirmation of which lens you require to enable us to process your order.

Contact Information

Email: contactlensinfo@cht.nhs.uk

All contact lens queries and to send copies of your exemption certificates or other relevant documentation.

This is the most direct way to contact us. These emails are checked on a regular basis by the contact lens team.

Phone: Acre Mill, Huddersfield Optometry Dept - 01484 343239
Calderdale Royal Hospital Optometry Dept - 01422 222665

Please note this is an answer machine service. Your phone calls will be returned at the earliest possible opportunity.

If you have any comments about this leaflet or the service you have received you can contact :

Optometry Department
Acre Mill Outpatient Department, Huddersfield
Telephone No: 01484 343239

Calderdale Royal Hospital
Telephone No: 01422 222665

www.cht.nhs.uk

If you would like this information in another format or language contact the above.

Potřebujete-li tyto informace v jiném formátu nebo jazyce, obraťte se prosím na výše uvedené oddělení

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub wersji językowej, prosimy skontaktować się z nami, korzystając z ww. danych kontaktowych

ਜੇ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਪ੍ਰਾਰੂਪ ਜਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ,
ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਉੱਪਰੋਕਤ ਵਿਭਾਗ ਵਿੱਚ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو یہ معلومات کسی اور فارمیٹ یا زبان میں درکار ہوں، تو
براہِ مہربانی مندرجہ بالا شعبے میں ہم سے رابطہ کریں۔

"إذا احتجت الحصول على هذه المعلومة بشكل مغاير أو مترجمة إلى لغة مختلفة فيرجى منك الاتصال بالقسم المذكور أعلاه"