NHS
Calderdale and Huddersfield
NHS Foundation Trust

Prevention of Delirium Team
Engagement Care
Information for relatives and carers

Engagement Care

Some patients may require more support whilst they are an inpatient at Calderdale and Huddersfield Foundation Trust.

The Prevention of Delirium Team has Enhanced Care Assistants and Engagement Care Support Workers. They can be recognised by their red uniforms.

The Enhanced Care Assistant will spend time with a patient on a one to one basis as required; they are allocated via a referral process. The Engagement Care Support Worker is ward based; they will spend time in group engagements and on an individual basis.

To compliment the service we deliver an Enrichment Student Programme. Students attending our local colleges who are studying Health, Social or Medical related subjects volunteer their time to spend with our patients.

The Engagement Care Support Workers work with our vulnerable patients including patients who have Dementia, Delirium, Short term memory loss, or a cognitive impairment.

They deliver a person centred approach to care; this can be achieved with support from carers and relatives of the patient by completing the relevant documentation.

Individualised Care Plans > Butterfly Scheme > See Who I am

The Engagement Care Support worker will guide you through the relevant documentation. This is an opportunity for you to talk with the Engagement Care Support Worker, sharing any information you wish to about the patient that you think will help us to get to know and understand their needs. Quite often it can be the little things that make a difference.

Hospital admission can be a worrying time for yourself and the patient; we understand this and want to help the best way we can.

We aim to promote independence, improve nutrition and mobility, prevent isolation and encourage meaningful engagement. Understanding what is important to the patients will enable the Engagement Care Support Worker to address those preferences and needs.

compassionate care

Butterfly Scheme

This is used for patients with a diagnosis of Dementia, it is a tool used to alert hospital staff that the patient has additional care and support needs. A **Blue Butterfly** will be placed at the patients' bed side.

A **White Butterfly** can be used also, this symbolises that the patient has Delirium.

See Who I am

This is used to capture relevant information about the patients' history, personal choices and preferences, likes and dislikes. This can be sent home with the patient on discharge.

Ways that you can help…

- You can help us by sharing any relevant information about the patient.
- Make sure the patient has their glasses or hearing aids if they need them.
- Bring in personal items for the patient, an item that may comfort them .i.e. photos of family, a cushion or blanket from home.
- Ensure they have enough clothing and pyjamas and suitable footwear.
- Provide toiletries.
- Leave money that can be locked away if you know the patient will want to buy something from the paper cart or the shop in the foyer (supervised by Engagement Care Support Worker).

John's Campaign - CHFT - Supporting John's Campaign

"For the right of people with dementia to be supported by their carers in hospital"



If you are caring for someone who is currently in hospital, you may find this a very worrying and stressful time. Calderdale and Huddersfield NHS Trust would like to work in partnership with carers to support the person you care for.

If you are the main carer, we want you to know that you have the right to stay with the person you care for throughout the day or night on our ward. However, we understand that this may not be possible for all carers and should not be seen as a duty or responsibility.

Due to the busy nature of the hospital we kindly ask that all other visitors/relatives of the patients try to stay within normal visiting hours of the ward.

Please speak to ward staff for further details of visiting times

If you have any comments about this leaflet or the service you have received you can contact :

Prevention of Delirium Team
RMO Offices Floor 2
Huddersfield Royal Infirmary
HD3 3EA
Telephone No: 01484 355819

If you would like this information in another format or language contact the above.

Potřebujete-li tyto informace v jiném formátu nebo jazyce, obraťte se prosím na výše uvedené oddělení

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub wersji językowej, prosimy skontaktować się z nami, korzystając z ww. danych kontaktowych

ਰ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਪ੍ਰਾਰੂਪ ਜਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ,

ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਉਪਰੋਕਤ ਵਿਭਾਗ ਵਿੱਚ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو یہ معلومات کسی اور فارمیٹ یا زبان میں درکار ہوں، تو
برائے مہربانی مندرجہ بالا شعبے میں ہم سے رابطہ کریں۔

"إذا احتجت الحصول على هذه المعلومة بشكل مغاير أو مترجمة إلى لغة مختلفة فيرجى منك الاتصال بالقسم المذكور أعلاه"

Trust Quality Information
CHFT