NHS
Calderdale and Huddersfield
NHS Foundation Trust

Prevention of Delirium Team
Enhanced Care Assistants
and
Engagement Care Support Workers

Feedback and Comments Form

The Enhanced Care Assistants and the Engagement Support Workers can be recognised by their red uniforms.

They work for the same team, the Prevention of Delirium Team, with different roles within the team.

An Enhanced Care Assistant will spend time with a patient on a one to one basis as required.

An Engagement Care Support Worker will spend time with patients in group engagements and on an individual basis. The Engagement Care Support Worker is based on one ward.

Please use this form to comment on the service you or your relative has received.
You can return it by giving in to any Enhanced Care Assistant or Engagement Care Support Worker. Alternatively, you can put this form in an envelope and hand it to the Ward Clerk; or it can be sent directly to the office:

Prevention of Delirium Team
RMO Offices Floor 2
Huddersfield Royal Infirmary
HD3 3EA
Email: **Enhancedcare@cht.nhs.uk**
Telephone No: 01484 355819

If you would like someone to contact you about your comments please provide your name and contact details below:

Any personal information will be treated in confidence.

compassionate care

Please leave your feedback and any other comments:

Are these comments related to Enhanced Care Assistants or Engagement Care Support Workers? (Delete as appropriate)

Are you a Patient/Relative/Carer/Other? (Delete as appropriate)

Please tell us how we could improve the service, including any suggestions:

Thank you for taking the time to help improve our service.

If you have any comments about this leaflet or the service you have received you can contact :

Prevention of Delirium Team
RMO Offices Floor 2
Huddersfield Royal Infirmary
HD3 3EA
Telephone No: 01484 35581

If you would like this information in another format or language contact the above.

Potřebujete-li tyto informace v jiném formátu nebo jazyce, obraťte se prosím na výše uvedené oddělení

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub wersji językowej, prosimy skontaktować się z nami, korzystając z ww. danych kontaktowych

ਰ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਪ੍ਰਾਰੂਪ ਜਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ,
ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਉਪਰੋਕਤ ਵਿਭਾਗ ਵਿੱਚ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو یہ معلومات کسی اور فارمیٹ یا زبان میں درکار ہوں، تو
برائے مہربانی مندرجہ بالا شعبے میں ہم سے رابطہ کریں۔

"إذا احتجت الحصول على هذه المعلومة بشكل مغاير أو مترجمة إلى لغة مختلفة فيرجى منك الاتصال بالقسم المذكور أعلاه"

Trust Quality Information
CHFT